

IMPORTANCE OF HUMAN CAPITAL IN PREVENTION OF AVIATION ACCIDENTS

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Abstract

The aim of this study is to investigate the role of human capital in the aviation sector, with a specific focus on the relationship between employees' educational levels and economic performance. This research addresses a critical gap in understanding how higher education contributes to the development of productivity, innovation, and operational efficiency within the industry. The research explores the significance of human capital as a sustainable competitive advantage in organizations. It highlights the shift from focusing on physical assets to intellectual assets, emphasizing how knowledge, skills, and creativity drive organizational growth. The main idea is to understand the necessary requirements of higher education existence to aviation specialists. An analysis of academic literature and scientific articles has revealed key patterns and correlations. The findings indicate that investment in higher education for aviation professionals enhances operational outcomes, reduces safety incidents, and increases the sector's capacity for innovation. Moreover, regions with a highly educated aviation workforce demonstrate stronger economic growth, as reflected in higher Gross Domestic Product (GDP) contributions, and exhibit greater competitiveness in the global market. These results highlight the importance of higher education as a strategic factor for sustainable development and stimulating economic progress both in general and in the aviation industry. In addition, the study highlights the need to develop recommendations for additional higher education requirements for key aviation professionals. Such an initiative will not only improve individual skills, but also contribute to the development of the aviation industry by improving safety and security performance.

Keywords: higher education, human capital, aviation.

Introduction

In the knowledge based economy, human capital plays a key role in ensuring the competitiveness and sustainable development of organizations. It encompasses a combination of knowledge, skills, professional experience, and creativity of employees, which directly influences a company's ability to create value, implement innovations, and adapt to dynamic market conditions. In recent decades, there has been a shift in focus from material assets to intellectual capital, where human resources have become the primary driver of economic growth (Toma & Laurens, 2024). Education is a fundamental driver in shaping human capital, acting as a key mechanism for enhancing workforce competence and industry sustainability. Investment in educational programs and continuous professional training not only improves operational efficiency but also ensures adherence to high safety standards, particularly in sectors where precision and reliability are critical (Mohamad Abd El Maksoud, 2018). In aviation, the qualifications and expertise of personnel are directly linked to flight safety, risk management, and service quality, as highly trained professionals—pilots, air traffic controllers, and maintenance crews—play a crucial role in minimizing operational risks and preventing human error, which remains a leading cause of aviation incidents. Research indicates that insufficient training and lack of specialized qualifications significantly elevate the probability of system failures (Muecklich et al., 2023), while ongoing skill development and compliance with international aviation safety regulations enhance risk mitigation efforts, ultimately improving industry performance and passenger experience. Moreover, education and training contribute to the overall quality of aviation services, optimizing flight operations,

refining maintenance protocols, and integrating technological advancements, all of which bolster economic performance and global competitiveness. Thus, sustained investment in human capital through structured training and education not only strengthens aviation safety but also supports long-term industry resilience, innovation, and economic growth (Smith & Brown, 2023).

This study aims to analyse the relationship between the educational level of aviation specialists and the economic performance of the aviation industry. Despite the widespread recognition of human capital's importance, the impact of personnel education on the industry's development remains insufficiently explored.

Thus, this study highlights the strategic importance of higher education as a key factor in the long-term development of the aviation industry.

Human capital is a key driver of economic growth and organizational competitiveness, especially in industries that rely on innovation and technological advancements, such as aviation. The educational background of corporate executives significantly influences workforce development strategies, as higher levels of education among leadership are linked to greater investments in employee training, career progression, and improved working conditions. These efforts not only enhance business performance but also contribute to broader regional economic development. Beyond formal education, human capital investments include specialized training programs, performance-driven motivation systems, and fostering a corporate culture that encourages innovation.

Effective knowledge management and continuous workforce training further reinforce these benefits by improving the competitiveness of individual companies

while positively impacting the overall economic performance of the industry. The development of human capital has become a strategic priority, not only enhancing employees' skills but also establishing a sustainable foundation for long-term growth. As economies continue transitioning toward knowledge-driven models, human capital is increasingly recognized as a critical asset for sustaining business efficiency and fostering innovation. Research highlights that companies prioritizing workforce education and development demonstrate higher growth rates, improved adaptability to market changes, and enhanced industry resilience. Wu and Fang (2024) confirm that organizations with strong commitments to educational investments experience superior performance metrics, reinforcing the long-term benefits of human capital development at both corporate and macroeconomic levels.

With the growing emphasis on human capital and education investments, companies are striving not only to develop their workforce but also to effectively manage accumulated knowledge. This is especially relevant in the aviation industry, where knowledge sharing and continuous professional development are crucial for maintaining competitiveness.

Modern airports and airlines actively implement knowledge management strategies aimed at optimizing workflows and improving employee efficiency (Atalay & Sarvan, 2014). In the context of international joint ventures (IJVs), effective knowledge-sharing among partners and access to advanced educational programs are essential. The study by Atalay and Sarvan (2014) found that in the airport business, a key factor for successful knowledge management is the transfer of expertise from more experienced companies to less established partners, which contributes to overall staff skill development. Beyond traditional education programs, ongoing training and continuous employee development play a vital role. Mohamed Abd El Maksoud (2018) emphasizes that effective training programs in the airport industry enhance employee competitiveness, improve work quality, and elevate customer service standards. The study suggests that a systematic approach to staff training not only boosts individual performance but also enhances the overall efficiency of companies.

Similar findings were reported in the study by Okine et al. (2024), which examined the impact of educational standards on the aviation industry. The research revealed that regions with a higher level of specialist training experience sustained GDP growth due to increased production efficiency and reduced costs associated with human errors.

Thus, the analysis of existing literature confirms that education and training are key determinants of competitiveness, innovation, and economic sustainability in the aviation industry.

In addition to its impact on national economic indicators, the development of human capital in the aviation sector also plays a vital role in fostering

regional development. Regions that invest in the education and training of aviation professionals tend to experience a range of localized socioeconomic benefits. These include increased employment opportunities, the stimulation of supporting industries and services, the expansion and modernization of transportation infrastructure, and the emergence of regional innovation hubs driven by technological advancement and specialized expertise. The presence of a well-educated aviation workforce enhances the region's attractiveness to investors, encourages collaboration with academic and research institutions, and contributes to a more dynamic and resilient local economy. Therefore, higher education in aviation not only drives national competitiveness but also serves as a strategic instrument for balanced and sustainable regional development.

Materials and Methods

In the context of studying the role of human capital and educational investments in the aviation industry, the analysis of aviation accidents is of particular importance. Understanding the patterns and factors affecting flight safety enables companies not only to develop effective personnel management strategies but also to improve specialist training procedures (Bowes et al., 2024). To analyze aviation accidents for the period 2000-2023, statistical data on accidents by flight phases and the overall accident rate of airliners and corporate jets were utilized. Although more recent data might offer an updated view, the study intentionally focuses on the period up to 2019, as this timeframe represents the last stable pre-pandemic phase of global aviation. The information was obtained from JACDEC (Jet Airliner Crash Data Evaluation Centre, n.d.) and included indicators for various flight phases, such as take-off, climb, en-route flight, approach, landing, and taxiing, as well as general accident and fatality statistics.

In recent years, there has been a decline in the number of accidents and fatalities, likely due to the introduction of new technologies and an improvement in crew training standards. The main focus for enhancing safety should be on the en-route flight stage and the landing approach, as these remain the most high-risk phases (Angelov, 2019).

Advancements in aviation technology, improvements in pilot training procedures, and the implementation of additional safety measures have played a crucial role in reducing accident rates. Research indicates that modern aircraft designs, enhanced avionics, and highly sophisticated pilot training programs, including advanced flight simulators, have significantly decreased accident occurrences. Moreover, the adoption of proactive safety management approaches, such as situational awareness training and the integration of automated warning systems, has further minimized human error, which remains one of the leading causes of aviation incidents. These developments collectively contribute to higher safety

standards across the aviation industry (Oster et al., 2013). Despite significant progress in accident prevention, aviation security remains a crucial concern. While the frequency of aircraft hijackings has declined, their continued presence in statistical reports underscores the need for ongoing vigilance and security enhancements. Addressing both operational safety and security threats requires a comprehensive approach that integrates technological advancements, regulatory measures, and continuous personnel training (Gharsallah & Trabelsi, 2024). Thus, the analysis has identified key trends in aviation safety and provided recommendations for further reducing accident rates and strengthening overall aviation security.

Enhancing the level of education among aviation professionals directly contributes to improving flight safety, which, in turn, leads to reduced operational risks and lower costs for airlines (Ma et al., 2024).

High-quality personnel training facilitates more efficient aircraft operation, minimizes crew errors, and enhances the overall reliability of the aviation system. This is reflected in the economic performance of the industry, including reduced insurance costs, lower expenses for accident recovery, increased passenger traffic due to growing trust in air travel, and higher investment attractiveness of airlines (Oster et al., 2013). Therefore, investments in educational programs and professional training are not only a strategic tool for ensuring safety but also a fundamental driver of sustainable economic growth in the aviation sector.

In the context of studying the role of human capital and educational investments in the aviation industry, the analysis of aviation accidents is of particular importance. Understanding the patterns and factors affecting flight safety enables companies not only to develop effective personnel management strategies but also to improve specialist training procedures.

Table 1
Global Data on Aviation Accidents by Year and Flight Phase

<i>Year</i>	<i>Take-off</i>	<i>Initial Climb</i>	<i>En Route</i>	<i>Approach</i>	<i>Landing</i>	<i>Taxiing</i>
2023	3	4	4	5	10	4
2022	4	1	6	8	15	5
2021	3	2	4	3	10	4
2020	5	4	3	8	17	0
2019	8	5	10	12	15	4
2018	1	1	11	3	2	0
2017	0	2	5	4	2	0
2016	3	1	11	2	0	0
2015	0	4	9	1	0	0
2014	0	3	12	3	2	0
2013	3	1	7	13	4	0
2012	1	6	3	11	2	0
2011	1	3	16	12	3	0
2010	0	6	11	10	5	0
2009	4	6	9	8	4	1
2008	4	2	14	10	4	4
2007	2	4	15	4	7	1
2006	1	4	18	4	5	1
2005	2	6	15	9	4	1
2004	2	2	13	12	4	1
2003	5	3	9	13	0	2
2002	2	0	16	20	2	5
2001	3	3	13	14	1	1
2000	4	5	17	12	3	1

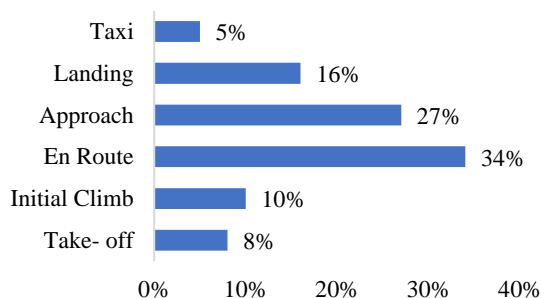
To identify key trends, average incident and fatality rates were calculated, and the highest and lowest figures for the analyzed period were determined based on data from the Aviation Safety Network (n.d.) and the International Civil Aviation Organization (ICAO, 2023) (see Table 1). The most dangerous phase of the flight was the en-route stage, accounting for 251 incidents, which represents a significant portion of the total number of accidents. The second most dangerous phase was the landing approach, with 201 incidents, while the lowest number of accidents was recorded

during the taxiing phase, with only 35 cases. Over the analyzed period, aviation accident rates exhibited notable variations, with earlier years demonstrating significantly higher occurrences. In subsequent years, a gradual decline became evident, likely reflecting the positive impact of technological advancements and improvements in flight crew training and operational procedures.

However, during the COVID-19 pandemic, a temporary reversal of this trend was observed, particularly in flight phases where human involvement

is most pronounced. Reduced routine operations, limited flight hours and restrictions on in-person training opportunities, as well as increased workload variability, likely contributed to performance degradation, emphasizing the need to maintain operational readiness under non-standard conditions. The main focus for enhancing safety should be on the en-route flight stage and the landing approach, as these remain the most high-risk phases. Advancements in aviation technology, improvements in pilot training procedures, and additional safety measures contribute to reducing accident rates. Despite the decrease in aircraft hijackings, their presence in statistics indicates the ongoing need for efforts to ensure aviation security. Thus, the analysis has identified key patterns in aviation safety and provided recommendations for further reducing accident rates.

Figure 1
Global Data on Aviation Accidents by Year and Flight Phase



Results and Discussion

An examination of recent aviation accidents indicates that human error is responsible for approximately 60% of all incidents, with the majority of these errors occurring at the crew level (Oster et al., 2013). Such violations stem from various factors, including non-compliance with piloting procedures, insufficient pilot training, poor decision-making in adverse weather conditions, as well as physical and emotional fatigue among crew members. Additionally, errors made by air traffic control and technical maintenance personnel significantly contribute to emergency situations. These findings emphasize the importance of maintaining high standards in personnel training, enforcing strict adherence to safety regulations, and continuously monitoring crew conditions to mitigate risks.

The findings of this study demonstrate that investments in higher education for aviation specialists contribute to improved operational efficiency of aviation enterprises, a reduction in aviation accidents, and the overall strengthening of the industry's potential. Moreover, regions with a highly trained aviation workforce exhibit more stable economic growth rates, reflected in an increased contribution of the aviation sector to GDP and enhanced competitiveness in the international market. High-quality personnel training facilitates more efficient

aircraft management, minimizes crew errors, and enhances the overall reliability of the aviation system. The findings also suggest that the effects of human capital development in aviation extend beyond organizational performance and national economic indicators. On a regional level, improvements in aviation workforce education contribute to job creation, support local supply chains, and promote the development of technical and vocational institutions. For instance, the growth of regional airports often triggers demand for trained professionals, which in turn stimulates educational programs and local employment. Furthermore, regions with higher concentrations of aviation-related training centers tend to become hubs for innovation and investment, reinforcing the strategic role of education in shaping regional economic landscapes.

This, in turn, has a direct economic impact, including lower insurance costs, reduced expenses for mitigating the consequences of accidents, increased passenger traffic due to growing confidence in aviation, and greater investment attractiveness of airlines. Therefore, investments in educational programs and professional training of personnel serve as a strategic tool not only for ensuring safety but also for fostering the sustainable economic growth of the aviation industry.

Conclusions

1. Investments in higher education and continuous training programs for aviation professionals enhance operational efficiency and contribute to reducing accident rates. Human error remains a primary cause of aviation incidents, highlighting the need for advanced training and strict adherence to safety regulations.
2. A highly educated aviation workforce contributes significantly to economic development at both national and regional levels. Regions with a strong presence of skilled aviation professionals tend to benefit from increased productivity, greater operational efficiency, and more stable contributions from the aviation sector to overall economic performance. Airlines that prioritize education and training for their personnel often achieve better safety records, experience lower insurance and legal expenses, and gain a competitive advantage through enhanced service quality and passenger confidence.
3. The development of human capital should be prioritized as a key element of aviation safety strategies, particularly in addressing the root causes of accidents related to human error. This study has shown that insufficient training and lower education levels among aviation personnel correlate with a higher risk of operational failures, especially during critical flight phases such as en-route and landing approach. Therefore, policymakers and industry leaders should focus on raising academic and professional standards for core aviation roles. This includes strengthening collaboration between higher education institutions and aviation organizations, and implementing

targeted, simulation-based training programs aimed at improving real-time decision-making and error prevention. Aligning educational investments with aviation safety goals will help reduce incident rates, improve operational reliability, and support the sustainable development of the aviation industry.

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